



August 25, 2011

DIRECTORS:

Muril N. Clift
President

Allan S. MacKinnon
Vice President

James Bahringer
Director

Frank J. De Micco
Director

Michael Thompson
Director

OFFICERS:

Jerry Gruber
General Manager

Timothy J. Carmel
District Counsel

Kathy A. Choate
District Clerk

Honorable Charles S. Crandall, Presiding Judge
Superior Court of California
1050 Monterey Street
San Luis Obispo CA 93408

Dear Judge Crandall:

In accordance with the requirements of Penal Code Section 933, this letter is being sent on behalf of the Cambria Community Services District (CCSD) to respond to the Grand Jury report dated July, 8, 2011 titled, "**Rate Setting as a Water Conservation Tool.**"

We are happy to report that the CCSD is currently implementing the recommendations listed in the referenced report for Findings 3 and 6. This new information will be provided to the customers in the upcoming utility bills due to go out to our customers on September 10, 2011.

We hold customer service as one of our highest values and are excited to be able to provide our customers with a better product.

Sincerely,

A handwritten signature in cursive script, appearing to read "Muril N. Clift".

Muril N. Clift
Board President

c: SLO County Grand Jury, PO Box 4910, SLO 93402
via email: GrandJury@co.slo.ca.us

Response to Grand Jury Report Form

Report Title: Rate Setting as a Water Conservation Tool

Report Date: July 8, 2011

Response by: Muril N. Clift Title: CCSD Board President

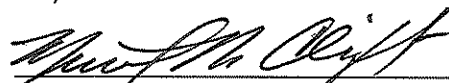
FINDINGS

- I (we) agree with the findings numbered: 3 and 6
- I (we) disagree wholly or partially with the findings numbered: _____
(Attach a statement specifying any portions of the findings that are disputed; include an explanation of the reasons.)

RECOMMENDATIONS

- Recommendations numbered 3 and 6 have been implemented.
(Attach a summary describing the implemented actions.)
- Recommendations numbered _____ have not yet been implemented, but will be implemented in the future.
(Attach a timeframe for the implementation.)
- Recommendations numbered _____ require further analysis.
(Attach an explanation and the scope and parameters of an analysis or study, and a timeframe for the matter to be prepared for discussion by the officer or director of the agency or department being investigated or reviewed, including the governing body of the public agency when applicable. This timeframe shall not exceed six months from the date of publication of the grand jury report.)
- Recommendations numbered _____ will not be implemented because they are not warranted or are not reasonable.

(Attach an explanation.)

Date: 8/25/2011 Signed: 
Number of pages attached 1 Newly Revised Utility Bill



CAMBRIA COMMUNITY SERVICES DISTRICT * UTILITY SERVICE BILL
 1316 Tamsen Street, Suite 201 * PO Box 65 * Cambria CA 93428 * (805)927-6223
 Office Hours: Monday-Thursday 9:00am - 4:00pm

SERVICE ADDRESS	ACCOUNT NO.	SERVICE FROM	TO	DAYS
123 MAIN ST	MUR0023	06/30/11	08/25/11	0056

METER READ	
PRIOR METER READ	406
CURRENT METER READ	416

CONSUMPTION 100 cu ft	
USAGE THIS PERIOD	10
USAGE ONE YEAR AGO	13

A Message from Cambria CSD

OUR UTILITY BILLS HAVE BEEN REVISED. PLEASE MAKE SURE TO RETURN THE REMITTANCE COUPON WITH YOUR PAYMENT.

CHARGES	
WATER BASE	23.82
WATER USE	24.20
SEWER	82.49
TOTAL CURRENT CHARGES	130.51
PREVIOUS BALANCE	167.00
PAYMENT RECEIVED	-185.00
TOTAL NOW DUE	112.51
Residential	Commercial
0-6 Units \$23.82 minimum	0-6 Units \$55.18 minimum
7-15 Units + 6.05 per unit	7-15 Units + 6.69 per unit
16-20 Units + 6.18 per unit	16-20 Units + 6.83 per unit
21-30 Units + 6.30 per unit	21-30 Units + 6.95 per unit
31-40 Units + 6.44 per unit	31-40 Units + 7.08 per unit
41-50 Units + 6.95 per unit	41-50 Units + 7.47 per unit
51-60 Units + 7.22 per unit	51-60 Units + 7.73 per unit
61-70 Units + 7.47 per unit	61-70 Units + 8.12 per unit
71-80 Units + 7.73 per unit	71-80 Units + 8.37 per unit
81 and over + 7.86 per unit	81 and over + 9.02 per unit
WASTEWATER	
Sewer is a consumption based rate	
0-1 units \$65.03 minimum + \$1.94 per unit after that	

DETACH AND RETURN PORTION BELOW WITH YOUR PAYMENT. RETAIN THE PORTION ABOVE FOR YOUR RECORDS

CUSTOMERS CAN PAY ONLINE AT: WWW.OFFICIALPAYMENTS.COM

CAMBRIA COMMUNITY SERVICES DISTRICT
 Office located at: 1316 Tamsen St. Suite 201, Cambria
 Phone: (805)927-6223

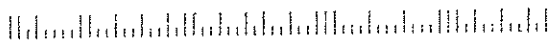
UTILITY SERVICE BILL

MAKE CHECKS PAYABLE TO:CCSD



SERVICE ADDRESS		ACCOUNT NUMBER
123 MAIN ST		MUR0023
BILLING DATE	DUE DATE	TOTAL AMOUNT DUE
08/25/11	09/24/11	112.51

TO AVOID PENALTY, PAYMENT MUST BE RECEIVED ON OR BEFORE DUE DATE	
AMOUNT PAID	



Mail to: PO Box 65, Cambria, CA 93428

MUR0023000000001125100201109249