



Heritage Ranch Community Services District

4870 Heritage Road, Paso Robles, CA 93446

(805) 227-6230 ~ Fax (805) 227-6231

www.heritageranchcsd.com

July 25, 2011

Presiding Judge Charles S. Crandall
Superior Court of California
1050 Monterey Street
San Luis Obispo, CA 93408

Re: Response to San Luis Obispo County Grand Jury Findings
"Rate Setting as a Water Conservation Tool"

Enclosed is the Heritage Ranch Community Services District's response to the findings and recommendations of the San Luis Obispo County Grand Jury's report titled "Rate Setting as a Water Conservation Tool":

Finding 3 - water bills should show rate tiers, tier consumption and tier charges.

Recommendation 3 – Heritage Ranch CSD should consider revising water bills to show rate tiers, water usage for each tier and the charges for each tier.

Response – Heritage Ranch CSD will reformat water bills to show rate tiers, water usage for each tier and total charge for water consumed.

Finding 6 – residential sewer providers that base charges on volume of water consumed do not clearly indicate on their bills that water volume affects sewer charges.

Recommendation 6 – Heritage Ranch CSD should consider revising sewer bills to show water usage affects sewer charges.

Response – Heritage Ranch CSD does not charge sewer rates based on the amount of water used. Sewer charges are a flat fee per residential dwelling or business. No change will be made to sewer billing because it is not based on the volume of water used.

Sincerely,

Richard Gourley

President Board of Directors

Heritage Ranch Community Services District