



# Oceano Community Services District

1655 Front Street, P.O. Box 599, Oceano, CA 93475

(805) 481-6730

FAX (805) 481-6836

Hon. Charles S. Crandall

August 16, 2011

Superior Court of California

1050 Monterey Street

San Luis Obispo, CA 93408

RE: Grand Jury report June 8, 2011 " Rate Setting as a Water Conservation Tool"

Dear Judge Crandall,

Please accept this correspondence as a response by the Oceano Community Service District ("OCSD") regarding the Grand Jury Report dated June 8, 2011. This response addresses only the findings with respect to the Oceano Community Service District.

The OCSD valued the report and agreed with the findings. The OCSD has rapidly introduced updated utility billing with respect to tiered rates. In attachment you will find an example of our new billing format. This new format was implemented in our August 1, 2011 billing cycle. Our rate payers response has been positive.

At this time we would also like to extend our thanks to the San Luis Obispo County Grand Jury for their approach to this matter.

Respectfully Submitted,

Thomas Geaslen

General Manager

Oceano Community Service District

Attachments: RTGF form, pg15 Grand jury report 6/8/2011, Update utility bill OCSD

Response to Grand Jury Report Form

Report Title: Rate Setting as a Water Conservation Tool

Report Date: June 8, 2011

Response by: Thomas A Geaslen Title: Interim General Manager

FINDINGS

- I (we) agree with the findings numbered: 3
- I (we) disagree wholly or partially with the findings numbered: \_\_\_\_\_  
*(Attach a statement specifying any portions of the findings that are disputed; include an explanation of the reasons.)*

RECOMMENDATIONS

- Recommendations numbered 3 have been implemented.  
*(Attach a summary describing the implemented actions.)*
- Recommendations numbered \_\_\_\_\_ have not yet been implemented, but will be implemented in the future.  
*(Attach a timeframe for the implementation.)*
- Recommendations numbered \_\_\_\_\_ require further analysis.

*(Attach an explanation and the scope and parameters of an analysis or study, and a timeframe for the matter to be prepared for discussion by the officer or director of the agency or department being investigated or reviewed, including the governing body of the public agency when applicable. This timeframe shall not exceed six months from the date of publication of the grand jury report.)*

- Recommendations numbered \_\_\_\_\_ will not be implemented because they are not warranted or are not reasonable.

*(Attach an explanation.)*

Date: 08/08/2011 Signed: 

Number of pages attached 2

**The Oceano Community Services District** is required to respond to Finding 3 and Recommendation 3. The responses shall be submitted to the Presiding Judge of the San Luis Obispo Superior Court by **September 14, 2011**. Please provide a paper copy and an electronic version of all responses to the Grand Jury, as well.

**The San Miguel Community Services District** is required to respond to Finding 3 and Recommendation 3. The responses shall be submitted to the Presiding Judge of the San Luis Obispo Superior Court by **September 14, 2011**. Please provide a paper copy and an electronic version of all responses to the Grand Jury, as well.

**The San Simeon Community Services District** is required to respond to Findings 2 and 6 and Recommendations 2 and 6. The responses shall be submitted to the Presiding Judge of the San Luis Obispo Superior Court by **September 14, 2011**. Please provide a paper copy and an electronic version of all responses to the Grand Jury, as well.

**The Templeton Community Services District** is required to respond to Findings 3 and 6 and Recommendations 3 and 6. The responses shall be submitted to the Presiding Judge of the San Luis Obispo Superior Court by **September 14, 2011**. Please provide a paper copy and an electronic version of all responses to the Grand Jury, as well.

The mailing addresses for delivery are:

Presiding Judge	Grand Jury
Presiding Judge Charles S. Crandall Superior Court of California 1050 Monterey Street San Luis Obispo, CA 93408	San Luis Obispo County Grand Jury P.O. Box 4910 San Luis Obispo, CA 93402

The email address for the Grand Jury is: [GrandJury@co.slo.ca.us](mailto:GrandJury@co.slo.ca.us)



**OCEANO COMMUNITY SERVICES DISTRICT**

1655 FRONT ST  
PO BOX 599  
OCEANO, CA 93475

Billing Inquiries: (805) 481-6730  
Monday - Friday 8:30 am to 4:30 pm  
Please visit us at [www.oceanocsd.org](http://www.oceanocsd.org)



**Account Information**

ACCOUNT NUMBER :  
SERVICE ADDRESS : 681 S ELM  
SERVICE PERIOD : 05/18/2011 - 07/18/2011  
BILL DATE : 08/01/2011  
DUE ON : 08/22/2011

**Meter Information**

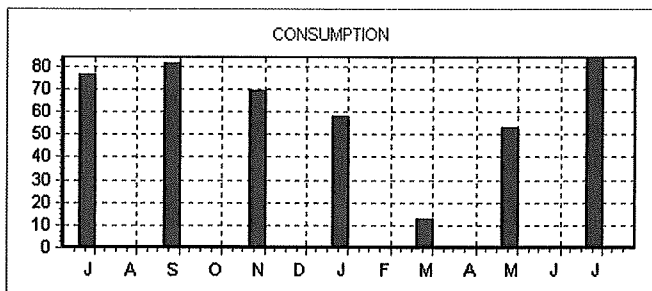
Description	Current Reading	Billing Month	Previous Reading	Consumption
WATER	1289	07/2011	1205	84

**Special Message**

Oceano CleanUp October 15 & 16, 2011  
It's Time To Get Rid Of:  
Extra trash & debris, old appliances, cars & car parts, tree & green waste, and all unwanted junk.  
HAULED AWAY FREE! PUT CURBSIDE BY OCT 14TH  
Volunteers Needed call 459-3085 or 270-8316

Sponsored by  
KEEP OCEANO BEAUTIFUL  
Elderly & disabled call the OCSD at 481-6730 for extra help.

**Usage Comparison**



1 UNIT = 100 CUBIC FT (HCF) OF WATER    1 HCF = 748 GALLONS

**Current Charges**

Cost for 84 units of water Water Rates as of May 1, 2011:	Per Consumption	Cost
<b>WATER USAGE RATE:</b>		
Base First Tier 0-6 units	\$44.84	44.84
Second Tier 7-25 units	\$2.25	42.75
Third Tier Over 25 units	\$2.95	174.05
Lopez		95.76
<b>Total Bi-Monthly Charge</b>		<b>\$357.40</b>

**Amount due**

Balance Forward	5.21-
Last Payment Received On	06/16/2011
Current Charges	357.40
<b>TOTAL AMOUNT DUE</b>	<b>352.19</b>
<b>DUE ON</b>	<b>08/22/2011</b>
AMOUNT DUE AFTER 08/22/2011	357.19

KEEP THIS PORTION FOR YOUR RECORDS

**PAYMENT COUPON**

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT

MAKE PAYMENT TO:

OCEANO COMMUNITY SERVICES DISTRICT

PLEASE CHECK BOX FOR PROPERTY OWNER CHANGES (SEE BACK)

ACCOUNT NUMBER:

SERVICE ADDRESS: 681 S ELM  
BILL DATE: 08/01/2011  
DUE ON: 08/22/2011

CUSTOMER:

DUE AND PAYABLE UPON PRESENTATION

DELINQUENT AFTER DUE DATE

**Amount Due**

<b>TOTAL AMOUNT DUE</b>	<b>352.19</b>
AMOUNT DUE AFTER 08/22/2011	357.19

**Amount Enclosed**

\$

OCEANO COMMUNITY SERVICES DISTRICT  
PO BOX 599  
OCEANO CA 93475-0599

